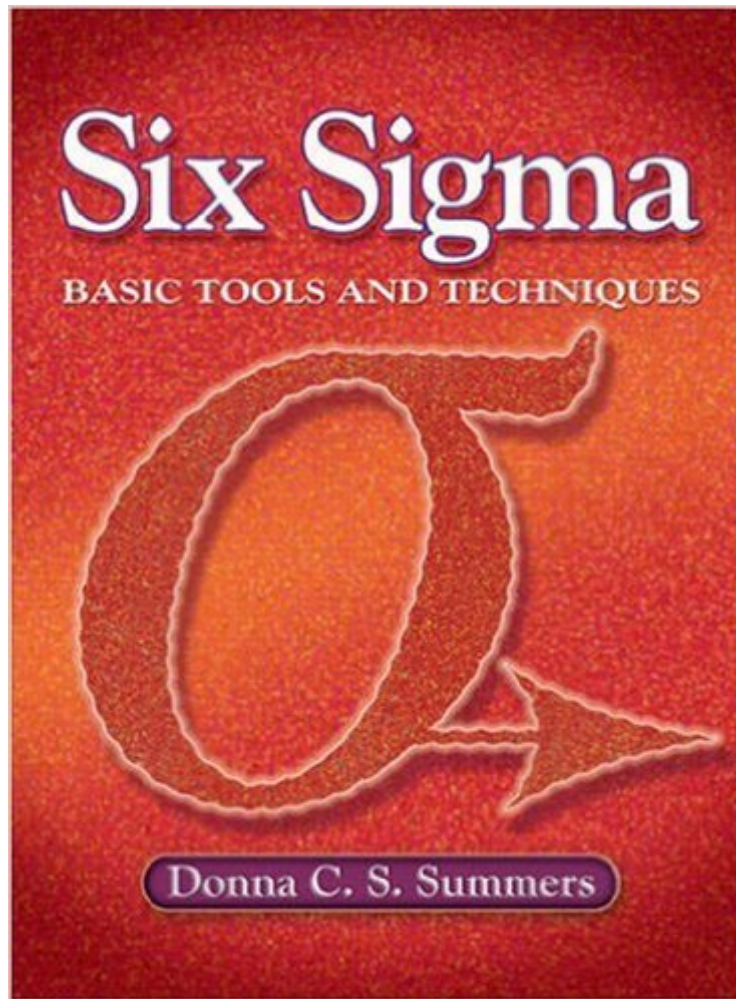


The book was found

# Six Sigma: Basic Tools And Techniques (NetEffect)



## Synopsis

With a focus on training, "Six Sigma: Concepts, Tools and Techniques" captures the fundamentals of Six Sigma methodology and shows how to use its tools and techniques to improve customer satisfaction and business performance. Offering a practitioner's point of view, this book covers key topics such as leadership and strategic planning; creating a customer focus; quality function deployment; teams and teamwork; DMAIC problem-solving; measures and metrics; project management; statistical methods; control charts; design of experiments; reliability; failure modes and effects analysis; and lean manufacturing. Realistic industry examples support each topic and thoughtful take away tips make it an excellent industry reference. Focuses on key topics such as:

- \*Leadership and Strategic Planning
- \*Creating a Customer Focus,
- \*Quality Function Deployment
- \*Teams and Teamwork
- \*DMAIC Problem-Solving
- \*Measures and Metrics
- \*Project Management
- \*Statistical Methods
- \*Control Charts
- \*Design of Experiments
- \*Reliability
- \*Failure Modes and Effects Analysis
- \*Lean Manufacturing.

An excellent resource for anyone who is in business working with Six Sigma.

## Book Information

Paperback: 416 pages

Publisher: Pearson; 1 edition (September 8, 2006)

Language: English

ISBN-10: 0131716808

ISBN-13: 978-0131716803

Product Dimensions: 6.8 x 1 x 9.1 inches

Shipping Weight: 1.5 pounds (View shipping rates and policies)

Average Customer Review: 3.8 out of 5 stars [See all reviews](#) (5 customer reviews)

Best Sellers Rank: #234,725 in Books (See Top 100 in Books) #52 in [Books > Business & Money > Management & Leadership > Quality Control & Management > Six Sigma](#) #181 in [Books > Business & Money > Management & Leadership > Quality Control & Management > Quality Control](#) #2575 in [Books > Business & Money > Management & Leadership > Leadership](#)

## Customer Reviews

This book contains a good solid introduction to basic tools in Six Sigma. It's pretty clear and concise, and I learned quite a bit from it.

The binding in this book is horrible. I have only had it for a few weeks and the first 38 pages have

fallen out of it. I would return it, but I need it to complete the course I am attending. Shame on Pearson/Prentice Hall for such a poor manufacturing process. How ironic that my Six Sigma text is defective!

Should have been made better...Especially when this book is teaching you how to achieve quality. Talk about taking your own advice.It helps a lot with the class, so you will just have to deal with the crappy quality, because the material is necessaryI suppose I recommend this book..as i hold the first 3 chapters in one hand the the rest of the book in another.

It's the book I want. What should I say.

Received my text book within a week. Fast shipment and the book was in the condition noted.

[Download to continue reading...](#)

Six Sigma: Basic Tools and Techniques (NetEffect) Lean Six Sigma: The Ultimate Guide To Lean Six Sigma With Tools For Improving Quality And Speed! (Lean, Six Sigma, Quality Control) Lean Six Sigma: and Lean QuickStart Guides - Lean Six Sigma QuickStart Guide and Lean QuickStart Guide (Lean Six Sigma For Service, Lean Manufacturing) Lean Six Sigma: The Ultimate Beginners Guide - Learn Everything You Need To Know About Six Sigma And Boost Your Productivity! (Lean, Six Sigma, Quality Control) Lean Six Sigma for Service : How to Use Lean Speed and Six Sigma Quality to Improve Services and Transactions Six Sigma for Managers: 24 Lessons to Understand and Apply Six Sigma Principles in Any Organization (The McGraw-Hill Professional Education Series) Six Sigma for Financial Services: How Leading Companies Are Driving Results Using Lean, Six Sigma, and Process Management Lean Six Sigma: Value Stream Mapping: Simplified Beginner's Guide to Eliminating Waste and Adding Value with Lean (Lean, Six Sigma, Quick Start Beginner's Guide, Quality Control) Lean Six Sigma For Beginners, A Quick-Start Beginner's Guide To Lean Six Sigma ! - Lean Six Sigma For Beginners: A Quickstart Beginner's Guide To Lean Six Sigma Lean Six Sigma: Combining Six Sigma Quality with Lean Production Speed Lean Six Sigma QuickStart Guide: A Simplified Beginner's Guide to Lean Six Sigma The Six Sigma Project Planner : A Step-by-Step Guide to Leading a Six Sigma Project Through DMAIC Lean Six Sigma QuickStart Guide: The Simplified Beginner's Guide to Lean Six Sigma Certified Six Sigma Green Belt Exam Secrets Study Guide: CSSGB Test Review for the Six Sigma Green Belt Certification Exam Certified Six Sigma Black Belt Exam Secrets Study Guide: CSSBB Test Review for the Six Sigma Black Belt Certification Exam A Guide to Six Sigma and Process Improvement for Practitioners and

Students: Foundations, DMAIC, Tools, Cases, and Certification (2nd Edition) Six Sigma for Green Belts and Champions: Foundations, DMAIC, Tools, Cases, and Certification The Lean Six Sigma Pocket Toolbook: A Quick Reference Guide to 100 Tools for Improving Quality and Speed The Lean Six Sigma Pocket Toolbook: A Quick Reference Guide to Nearly 100 Tools for Improving Quality and Speed

[Dmca](#)